



## QEB 2013A Multi-Domain Platform

### Dell OptiPlex 7010 MiniTower

The Dell™ OptiPlex™ 7010 business client desktop delivers right-sized performance, security and manageability features to match your productivity needs.



With a robust metal chassis that has undergone intense Highly Accelerated Life testing, the OptiPlex 7010 is designed for ultimate durability and reliability. Color-coded highlight tool-less accessible system components and grip points make the system easy to service and deploy.

Unleash workforce productivity with performance features that fit specific needs. Users can power through their day with the latest Intel® Core™ i processors, high-speed memory options, and Intel HD graphics.

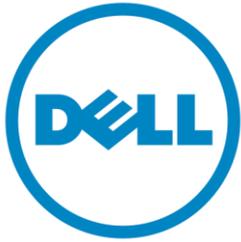
Vendor & Model	Dell Optiplex 7010 MiniTower – Multi-Domain Platform Part #: 225-2808	
Operating System	64-bit SDC 3.x Win 7 (Default)	
Chipset	Intel Q77 Express	
Processor	Intel® Core™ i5-3470, 3.2GHz, 6M	
Memory	Total Installed Memory	8GB Standard (2DIMM)
	Maximum System Capacity	16GB
	Speed	1600MHz
Dimensions	(W x H x D) inches	14.2 " x 6.9" x 16.4"
Weight	Includes battery	20.68 lbs
Warranty	4-year Next business Day on site OCONUS and CONUS with Hard Drive and memory containing component Retention	
Hard Drive	1TB 3.5 SATA 6Gb/s; includes removable kit	
Optical Drive	Internal 16X DVD+/-ROM dual-layer SATA	

Expansion Slots	(1) full height PCIe x16; (1) full height PCIe x16 (wired x 4); (1) full height PCIe x1, (1) full height PCI		
Expansion Bays	2 x internal 3.5" drive bays, 2 x external 5.25" drive bays		
Graphics	Integrated Intel Graphics 2500 (native VGA and DP ports) with DP-to-dual-DVI adapter included		
Communications	Integrated Intel 82579 Gigabit Ethernet LAN 10/100/1000		
Audio	Dell Internal Dell Business Audio Speaker with High Definition Stereo support, Dual Channel		
CAC Reader	1 USB External CAC Reader (SCM Microsystems, SCR331GSA)		
I/O Ports & Connectors	USB 2.0	6	
	USB 3.0	4	
	Audio In	2	
	Audio Out	2	
	RJ-45	1	
	Serial	1	
	PS/2	1	
	VGA	1	
	Display Port	2	
Power	Dual Voltage (100-240VAC, 50/60Hz) auto-sensing		
Security	TCG Certified (ST Micro) TPM 1.2 chip		
	Processor Option	Upgrade processor to Intel i7-3770 (3.4GHz)	
	Memory Option – 16 GB	Upgrade memory to 16GB RAM (4DIMM)	
	Video Option	Upgrade graphic card to 1GB AMD Radeon HD 7470 (1 DisplayPort, 1 DVI), includes one DP-to-DVI adapter	
	Integrated NIC Option	Disable on-board NIC via RJ-45 lock kit	
	Hard Drive Option	No Removable Hard Drive kit, internal only	
	NIC Option Slot 1	Select 10/100/1000 Base-T NIC with RJ-45	
		Select 100BASE-FX NIC with SC connector	
		Select 100BASE-FX NIC with ST connector	
		Select 100BASE-FX NIC with LC connector	
		Select 1000BASE-SX NIC with SC connector	
		Select 1000BASE-SX NIC with ST connector	
	NIC Option Slot 2	Select 1000BASE-SX NIC with LC connector	
		Select 10/100/1000 Base-T NIC with RJ-45 (requires custom install)	
		Call SV PMO for 100Base-FX NIC with SC Connector	
		Call SV PMO for 100Base-FX NIC with ST Connector	
		Select 100BASE-FX NIC with LC connector	
Select 1000BASE-SX NIC with SC connector			
Select 1000BASE-SX NIC with ST connector			
Call SV PMO for 1000Base-SX NIC with LC connector			

	Audio	Disable Audio in BIOS Remove integrated speaker
	Keyboard	Add Standard Keyboard w/o CAC reader
	Add External CAC Reader	Add external USB-attached CAC reader, SCM Microsystems, SCR331GSA
	Add Two (2) External CAC Readers	Add two (w) external USB-attached CAC readers, SCM Microsystems, SCR331GSA
	Warranty Period Upgrade, 4yr	4-year ProSupport NBD on-site OCONUS and CONUS with Hard Drive and memory containing component Retention
	Operating System Options	Select 32-bit SDC 3.x Win 7
		Select OEM Win 7 Pro 32-bit (non-network)
		Select OEM Win 7 Pro 64-bit (non-network)
		Select OEM Linux Ubuntu 11.10 (non-network)
		Select No OS

## WARRANTY SUPPORT- BASIC / PROSUPPORT

Feature	Basic	ProSupport
Technical Phone Support	5x10 In/ Out of Region	7x24 United States Based
Level of Technician	Level 1: Scripted troubleshooting	Level 2: Engineer to Engineer conversation
Speed of Answer	No Target	2 Minutes or Less
Operating System Support	Not Available	Included
Global Command Center	Not Available	7x24 Proactive parts dispatch monitoring
SATA Hard Drive Warranty (11G & EQL 5000e & 6000e)	1 Year	Matches Warranty (3-5yrs)
On Site Tech Dispatch	Only on Mandatory Field Replaceable Parts	Customer can request technician for Optional Customer Replaceable (OCR) Parts
Escalation Assistance	None	Designated Federal Technical Account Manager



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Dell OptiPlex 9010 MiniTower

Dell's most powerful commercial desktop ever, the Dell™ OptiPlex™ 9010 delivers leading-edge productivity, security and manageability. The

OptiPlex 9010 is designed to seamlessly integrate into the office environment.



With a robust chassis that has undergone intense Highly Accelerated Life testing, the OptiPlex 9010 is designed for ultimate durability and reliability. Color-coded highlight tool-less accessible system components and grip points make the system easy to service and maintain.



Unleash workforce productivity with performance features that fit specific needs. Users can power through their day with the latest Intel® Core™ i processors, high-speed memory options, and Intel HD graphics.

Vendor & Model	Dell Optiplex 9010 MiniTower – Multi-Domain Platform Part #: 225-2583	
Operating System	64-bit SDC 3.x Win 7 (Default)	
Chipset	Intel Q77 Express	
Processor	Intel® Core™ i7-3770, 3.4GHz	
Memory	Total Installed Memory	32GB Standard (2DIMM)
	Maximum System Capacity	32GB
	Speed	1600MHz
Dimensions	(W x H x D) inches	14.2 " x 6.9" x 16.4"
Weight	Includes battery	20.68 lbs

Warranty	4-year Next business Day on site OCONUS and CONUS with Hard Drive and memory containing component Retention	
Hard Drive	1TB 3.5 SATA 6Gb/s; includes removable kit	
Optical Drive	Internal 16X DVD+/-ROM dual-layer SATA	
Expansion Slots	(1) full height PCIe x16; (1) full height PCIe x16 (wired x 4); (1) full height PCIe x1, (1) full height PCI	
Expansion Bays	2 x internal 3.5" drive bays, 2 x external 5.25" drive bays	
Graphics	Integrated Intel Graphics 4000 (native VGA and DP ports) with DP-to-dual-DVI adapter included	
Communications	Integrated Intel 82579 Gigabit Ethernet LAN 10/100/1000	
Audio	Dell Internal Dell Business Audio Speaker with High Definition Stereo support, Dual Channel	
CAC Reader	1 USB External CAC Reader (SCM Microsystems, SCR331GSA)	
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	RJ-45	1
	Serial	1
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	VGA	1
	Display Port	2
Power	Dual Voltage (100-240VAC, 50/60Hz) auto-sensing	
Security	TCG Certified (ST Micro) TPM 1.2 chip	
	Memory Option – 16 GB	Downgrade memory to 16GB RAM (4DIMM)
	Video Options	Remove one (1) graphic card to 1GB AMD Radeon HD 7470
		Remove two (2) graphic card to 1GB AMD Radeon HD 7470 (onboard graphic remains)
	Integrated NIC Option	Disable on-board NIC via RJ-45 lock kit
	Hard Drive Option	No Removable Hard Drive kit, internal only
	NIC Option Slot 1	Select 10/100/1000 Base-T NIC with RJ-45
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		Select 100BASE-FX NIC with ST connector
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